

# Tips for Customers Experiencing Constant Water Flow

If your water meter shows constant flow even when you believe all water is turned off, it may indicate a hidden leak or unintentional water use. Here are some helpful steps to check for possible issues:

- 💧 **Check Toilets** – Toilets are the most common cause of hidden leaks. Place a few drops of food coloring in the tank and wait 15 minutes without flushing. If color appears in the bowl, the flapper or valve may be leaking.
- 💧 **Inspect Faucets & Fixtures** – Look for drips at sinks, tubs, and showers. Even a slow drip adds up.
- 💧 **Check Outside Fixtures** – Make sure hose bibs, spigots, and irrigation lines are fully turned off and not leaking.
- 💧 **Irrigation & Sprinkler Systems** – Look for broken sprinkler heads or stuck valves. Ensure the timer is not set to run multiple times a day or at unexpected times.
- 💧 **Appliances** – Inspect dishwashers, washing machines, water softeners, and ice makers for slow leaks.
- 💧 **Hot Water Tank / Boiler** – Check the pressure relief valve or drain line for unnoticed leaks.
- 💧 **Water Softener / Filtration System** – Some systems can cycle or discharge water continuously if malfunctioning.
- 💧 **Slab or Underground Leaks** – Listen for hissing near walls or floors. Warm spots on flooring may indicate a hot water line leak under the slab.

This is not an exhaustive list of issues a customer may experience. While some customers may be able to resolve issues themselves, others may require a professional. The City cannot recommend or perform these professional services.