

2025 Internal Affairs Investigations

The Commission on Accreditation for Law Enforcement Agencies, Inc (CALEA) Standard 1.4.11 requires an annual statistical summary of Internal Affairs Investigations. CALEA and Department Policy also require that an annual statistical summary be provided to the Public and Department employees. In 2025, the Bentonville Emergency Communications Center had (7) seven Internal Complaints and (0) zero Citizen Complaint against members of the Communications Center.

Emergency Communications Center

Inc: File No	Inc: Incident type	Inc: Occurred date	Inc: Disposition
IC2025-00005	Internal Complaint	04/21/2025	Sustained
IC2025-00007	Internal Complaint	06/29/2025	Sustained
IC2025-00008	Internal Complaint	09/26/2025	Sustained
IC2025-00009	Internal Complaint	09/29/2025	Sustained
IC2025-00012	Internal Complaint	09/30/2025	Sustained
IC2025-00011	Internal Complaint	11/27/2025	Sustained
IC2025-00015	Internal Complaint	12/16/2025	Sustained

Unfounded - Allegation is false or not factual;

Sustained - Enough evidence to prove allegation;

Not Sustained - Not enough evidence to prove or disprove allegation; and

Exonerated - Incident happened, but employee's actions were lawful and proper.